FITTING INSTRUCTIONS

HOW TO INSTALL A CARPET FROM THE HAUTE COUTURE COLLECTION OF LOUIS DE POORTERE
1. GENERAL INFORMATION

The Haute Couture Carpets needs to be installed by a professional installer. Louis De Poortere will not be responsible for poor workmanship or problems due to improper installation.

Louis De Poortere assumes no liability for issues related to or resulting from installing out of specification, including, but not limited to, recommended installation method.

2. SUB-FLOOR PREPARATION

1. The floor should be clean, level, dry and free from any contaminants such as adhesives, oil, grease and polish. A new concrete slab should have a moisture content, when measured with a hygrometer, of less than 75% relative humidity.

2. Dusty floors and surfaces that are very absorbent should be swept clean and the surface sealed with an approved sealer. The sealer should be allowed to dry before the application of any tackifier or adhesive system.

3. Concrete screeds should be sound and any damaged areas or holes should be made good using an approved levelling compound (at least 3mm thick).

4. Any existing flooring materials should be removed.

5. Floorboards should be level and firmly fixed. Uneven surfaces should be levelled by the application of 6mm plywood, which may require sealing to prevent the absorption of applied tackifier or adhesive. Tape must be applied on the joints.

3. THE INSTALLATION

First make sure the following is available:
- Carpet glue and trowel
- a knee kicker
- a floor scraper
- a utility knife
- a hooked knife
- an appropriate metal bolster
- a metal roller
- anti-fraying spray
- a short ruler (max 1 meter)

Please carefully check the rolls for: description before commencing installation / quality / colour / size / transport damage / visible manufacturing defects.

No claim will be accepted once the goods are cut or fitted.
Make sure the surface that will be covered is dry, dust free and smooth. After unwrapping the roll, let it “breathe” in the room it will be fitted for 24 hours (temp. 20-22°C, rel. hum. 45-60%). The appearance of broadloom depend largely on the condition of the sub-floor, so the preparation of this surface is of paramount importance.

The product should be installed at a minimum room temperature of 18°C.

Note: to make sure the carpet finishes against the skirting board, cut the pieces one cm longer than the norm.

Before starting, decide in which direction the rolls should to be installed. Incoming light and the use of the room can help you with this decision. Note that, according to the woven direction, there’s always a more shiny side. If possible, make sure the seams are placed in areas where there is the least traffic.

Before gluing: cut the pieces to size with the short ruler (adding spare cm’s as overlay) if need be taking the pattern repeat into account.

The pieces should all be fitted in the same direction, use the arrows at the back as guidance.
Apply the carpet glue for the first part using the trowel. A permanent adhesive system is recommended to fix the carpet directly to a suitably prepared sub-floor.

Make sure the glue is equally spread.

Respect the drying time of used glue so that it becomes slightly tacky.

Fit the first piece of carpet, starting from the centre and work your way towards the edges.

Work by gluing small parts of 1.5 m. This applies for all the pieces.
Present the next piece of carpet to check the colour and pattern match. If no pattern repeat, skip this step.

Note: all edges should be concealed with the “anti-fraying spray” before applying the glue for the next part of the installation.

Apply the glue for the next part and respect the drying time.

Fit the carpet from the centre on and close the seam with a knee kicker or power stretcher.

Note: when you kick at one side of the carpet to match the pattern, you should also kick over the whole width of the carpet. This way the carpet is equally stretched. Use the carpet seam roller to ensure the back of the carpet is firmly glued.
Apply the glue for the next part and respect the drying time.

Use the appropriate metal bolster to push the carpet edge slightly between the underside of the skirting and the floor.

And install a door edge strip of a correct width.

Trim along the wall using the hooked knife. If possible, wait until the next day till the carpet glue is completely dry. Use the same method for the doors and vent openings.

At the doorway, trim the carpet edge so that it is centered under the closed door.

Finally, cut any vent openings and install the molding on the baseboards.

3. GENERAL TIPS

If castor chairs are used, it is recommended to use hard castors in polyamide. Rubber materials (e.g. car tires) can affect the colour of Haute Couture in case of long term contract. It is therefore advisable to provide special protection in case of frequent contact with rubber materials.